

Scuola per Librai Umberto e Elisabetta Mauri 2015 Fondazione Giorgio Cini Isola di San Giorgio Maggiore Venezia 29 gennaio 2015

Vincenzo Russi Chief Digital Officer Messaggerie Italiane SpA

### CONTENUTI

01

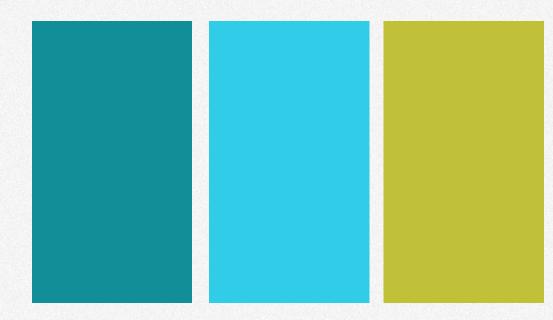
02

03

04

Editoria Digitale Smart Data non Big Data

Linee Guida per la Libreria Il Progetto Tolino



## Nuove Forme di Intrattenimento si Confermano





Video Audio Images Places

News

Blog

**Stories** 

# Dal Contenuto al Servizio





#### Servizi su Prodotti



### I Nuovi Attori







leggere news





cercare lavoro

fare shopping



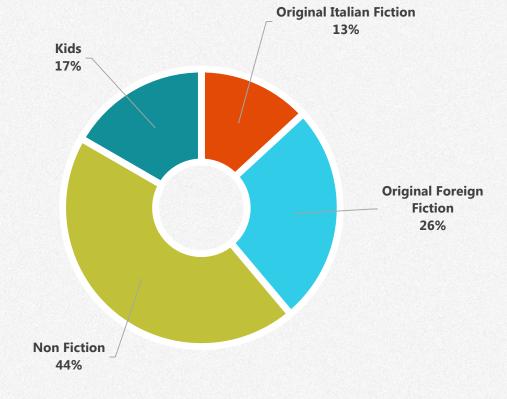






# 2014 Trade Print Book Market (Italian language)

- € 1.1 Bn sales
- 87 millions books sold
- Avg. price €12



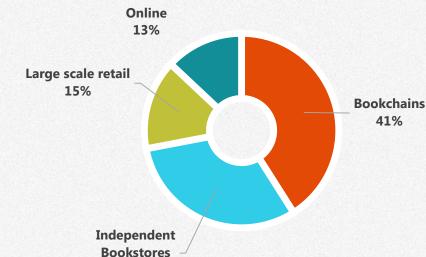


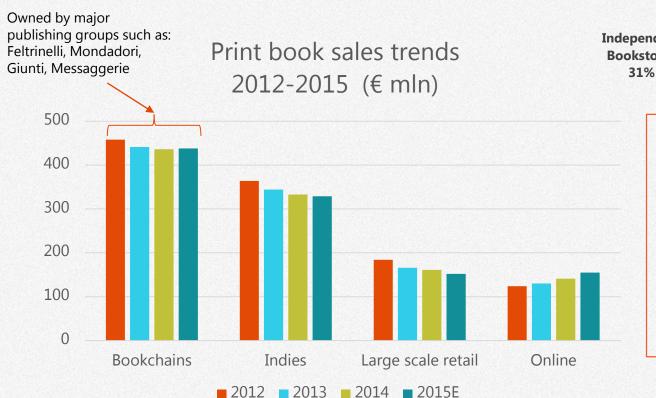


#### Outlook 2015

Market size poised to be same as 2014 (±1.5%)

### Retail Channels Breakdown and Trends





87% of total 2014 sales (value) are made offline

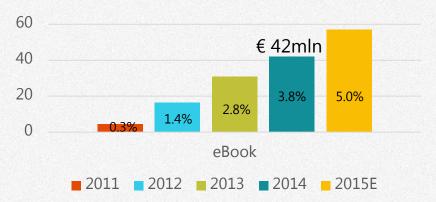
Online is the <u>only growing</u> channel: 8% yoy in 2014

2015: Online will overtake Large scale retail with sales of €150+ mln.

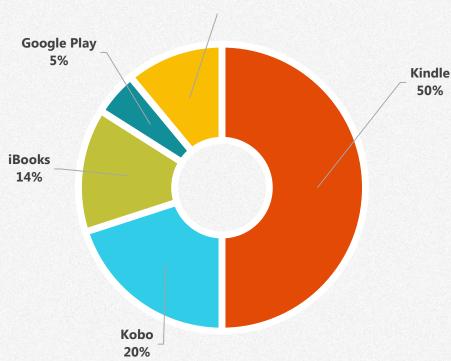
# 2014 eBook sales estimates

- €39-44 mln sales
- 7 millions ebooks sold
- Avg. price ~€6
- Mostly fiction: romance and mystery/crimes above all

# Digital book sales trends 2011-2015 (€ mln)



#### Local and other international retailers 11%



Mainly thanks to pivotal partnerships with leading bookchains: Mondadori, Feltrinelli

#### Outlook 2015

ebook market poised to grow by 30%-40% and to reach 5% of total book market (p+e)

# 2014 Online Sales (p + e)



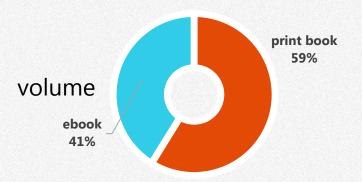


~ 17 millions p+e books sold

~ 16% of total book market value

~ 18% of total book market volume

only 5% of adult population buying books online (including non-trade books)

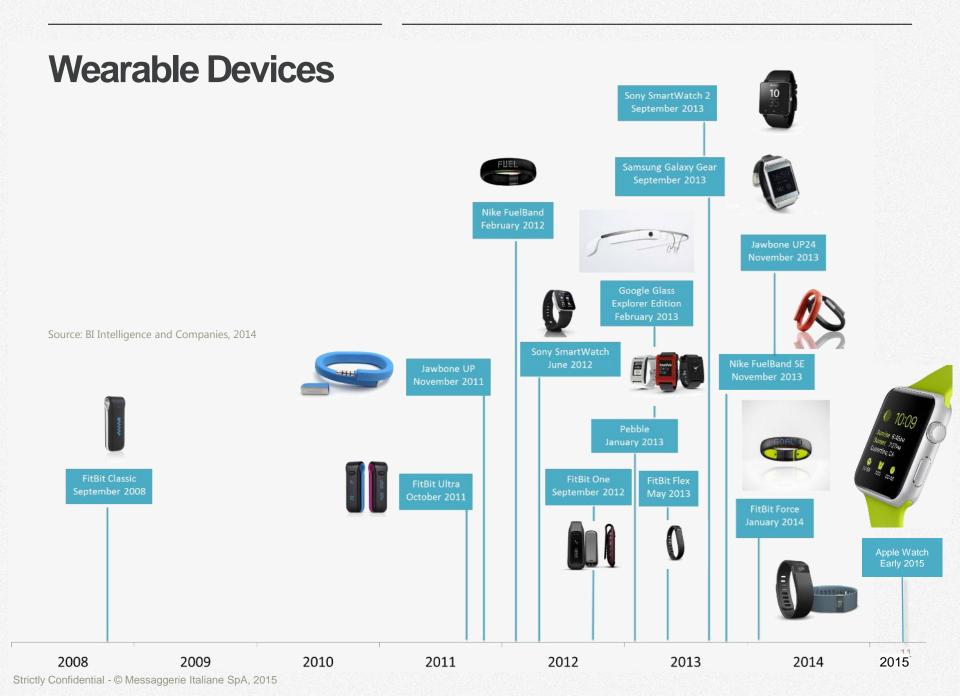


#### ebook 23% print book 77% value

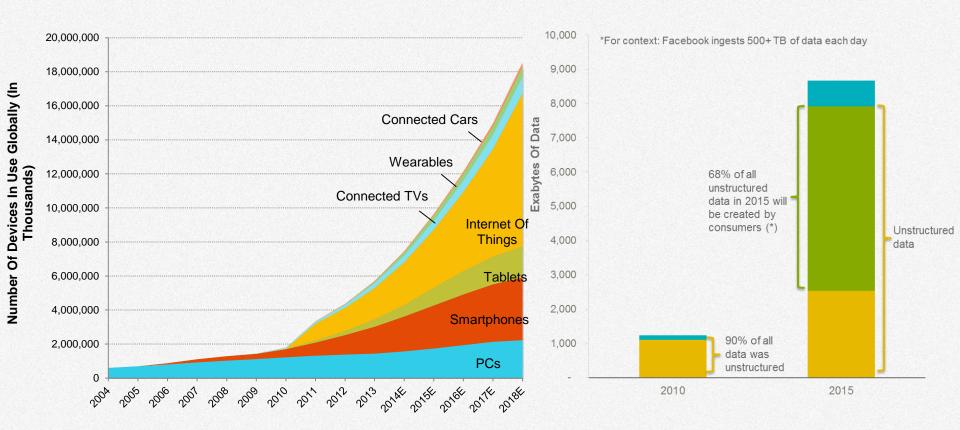
#### Outlook 2016

ebooks to surpass phooks (online volume sales)

p+e online 20%-25% of total market value



# The Digital World and Data «Caos»



Source: BI Intelligence, 2014 Source: IDC, BI Intelligence Estimates 12

### **Market Analysis**



Sources: Market Analysts

### Decisioni Data Driven

#### **Emerging Actors**



#### **New Publishing Models**



#### Stakeholders and Market

#### **Authors and Readers**

Publishers, Distributors, Wholesalers, OnLine and Offline Retailers, Agencies

Price, margin and profit turbulence

**Digital and Physical opportunity** 

# Velocità ed Iterazione: **Project Spiral Approach**

#### **Characteristics**

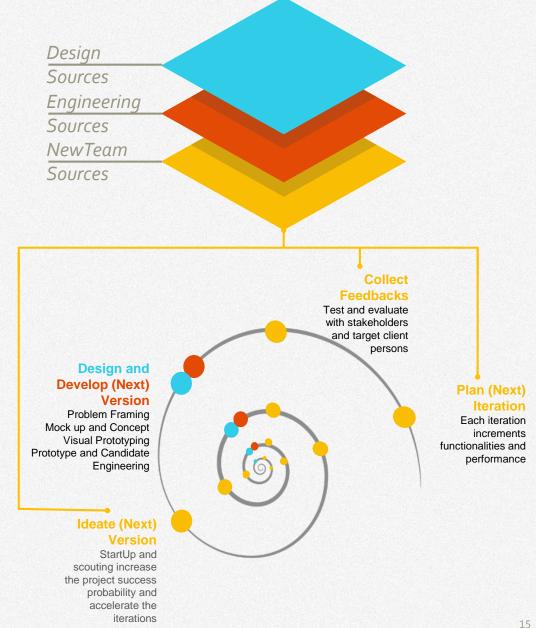
Stage-based

Agile project management

Flexibility, Resiliency and Responsiveness

**Quick release of incremental** deliverables and integration of client feedbacks towards the next version

Tested method for innovative projects



Source: Vincenzo Russi

## Confronti degli Approcci

#### **Key Figures**

3 months project duration as planned12 companies involved

Circa 20 stakeholders involved in not invasive meeting and interviews

Circa 30 operating professionals involved in definite data collection and ingestion

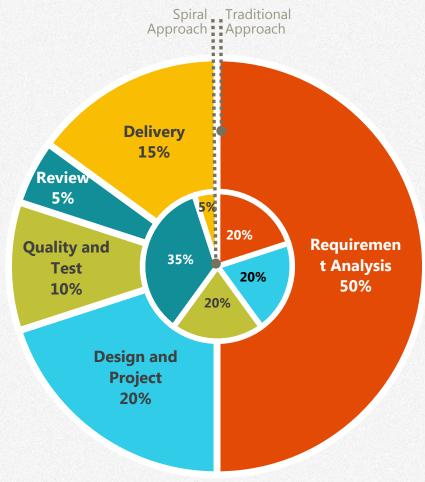
Project leader team: group objectives, data, technology

6 technology and process consultants

25% cost less than the forecasted budget

**Board and Shareholders support and contribution** 

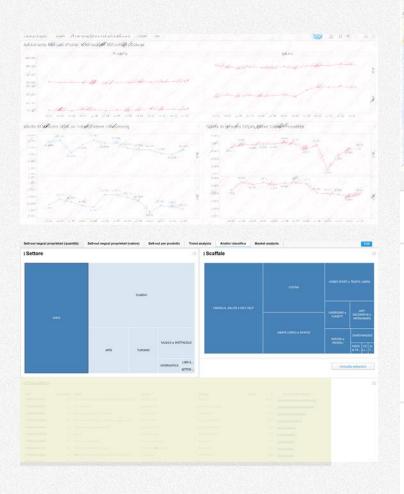
Over expectation deliverables, performances and functionalities

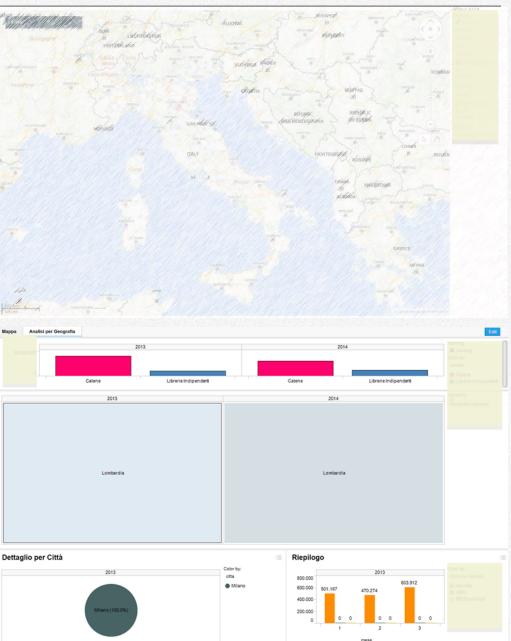


Phases general cost in percentage of the total cost

Pie charts areas are proportional to project costs

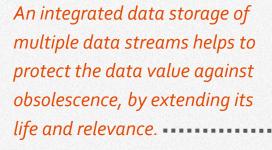
### Distribution of Data

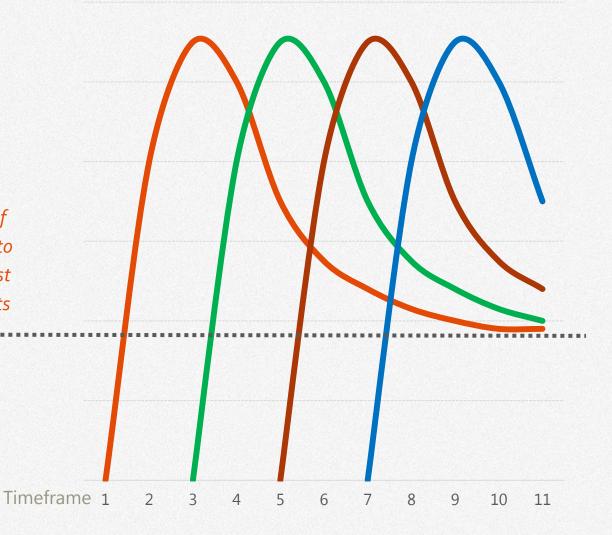




### Data Obsolescence, Resilience, Relevance

Data Value

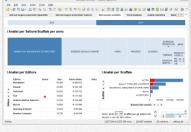




# Emerge l'Importante Step by Step (un esempio)









Sales data and market basket analysis

2 Supply





Supply data sell-in

#### 3 Geolocalization

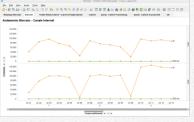




Geolocalized sales data

#### 4 Market Analysis



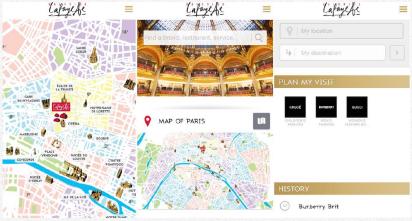


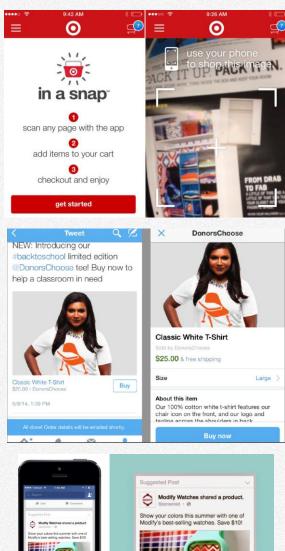


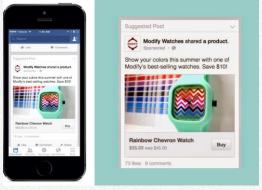
Aggregated sales data by channel

## Acquistare Dove e Come si Vuole One Click









# Fornire Strumenti al Personale Digitalizzare il Mondo Reale





## Costruire una Propria Esperienza Essere un Hub





## Immaginare l'Ideale Costruire Esperienze



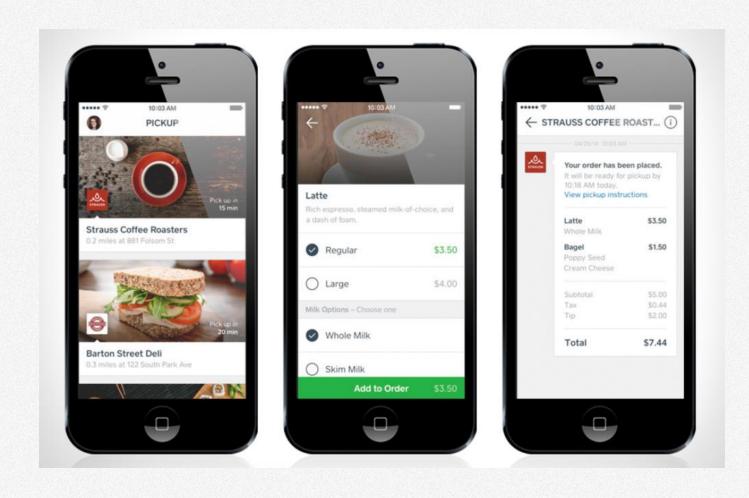


# Rendere Immenso Magazzino Zero





### Rimuovere la Cassa



**Tolino White Label Program in Italia** 

Beginning of October 2014 Middle of December 2014 End of January 2015

2015

Working Group Set Up

Technical Kick-Off

Commercial Meeting

Commercial Proposition

1<sup>st</sup>
Meeting in
Germany

Beginning of December 2014

LOI

Beginning of January 2015

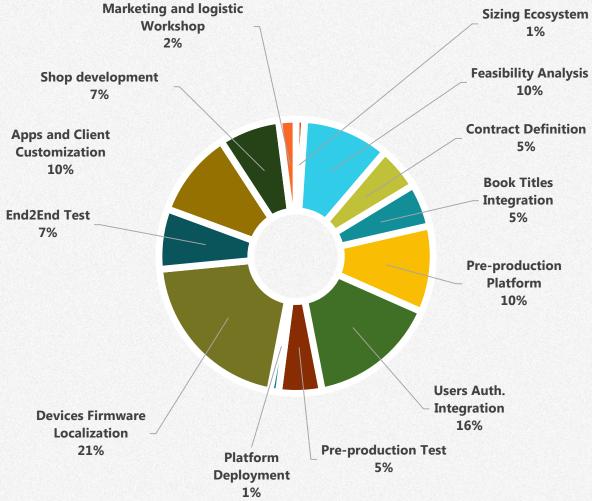
Start Up Italian Initiative

2015

Final
Contract
and Italian
Launch

2015

Il Programma Italiano Qualitativo e Quantitativo



### Sfide ed Opportunità Opportunity

Implementation of *real hybrid* **Booksellers** 

**Innovative digital project** 

**European dimension and perspective** 

**Collective technology and innovation** from an international player

Joint best practices

**Business and data intelligence** 

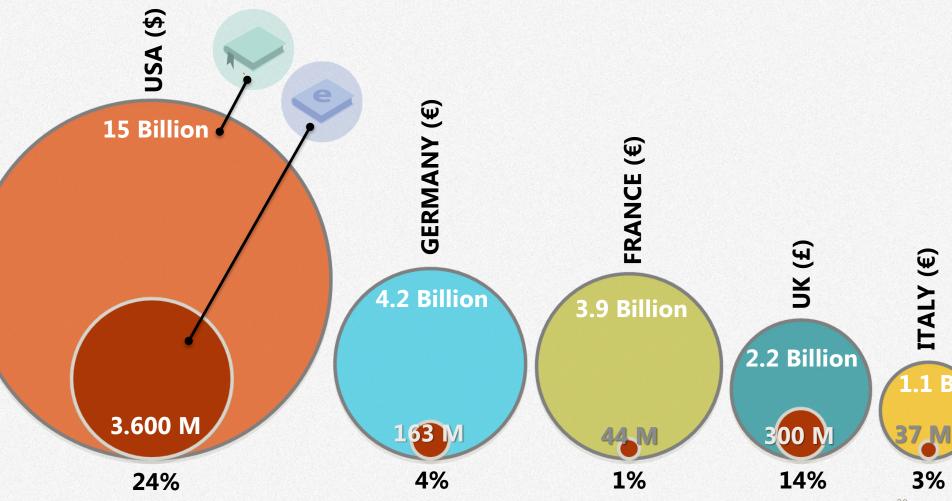
**Reading analytics** 

**Pioneering business models** 

#### Challenges

**Extensive roles for** Booksellers **Ecommerce knowledge Hybrid experience** Hardware and software local management

# **Book and Digital Book Market 2013**



Sources: AAP, GFK, Nielsen, BISG, AIE October 2014

Book and Digital Book Market: an European Perspective

